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For informaticians, clinicians and senior managers across health and social care



Nick Ross
Broadcaster and Moderator of the HC Conference



Mike Farrar
Chief Executive of the NHS Confederation



Baroness Young of Old Scone
Founding Chairman of Care Quality Commission
Chancellor of Cranfield University



Jim Easton
NHS National Director for Improvement and Efficiency



Dr Gillian Leng
Deputy Chief Executive and Director of Evidence and Practice at NICE




Tim Straughan
Chief Executive of the NHS Information Centre for Health and Social Care

Supporters



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Session Times	STREAM 1	STREAM 2	STREAM 3	STREAM 4	STREAM 5
	THE ASSIST NATIONAL CONFERENCE Quality & value for money through Informatics (ROOM C)	The Changing World of Health & Social Care (GALLERY HALL)	Care across settings (ROOM B)	Clinical leadership in a changing world: developing the CCIO role (ROOM D) 	Applying Health Informatics Research in Practice (ROOM A)
09:30 – 10:15	OPENING PLENARY: National Policy and Strategy [GALLERY HALL] Moderator: Nick Ross Chair: Matthew Swindells - Chair BCS Health Executive. Welcoming address: Bob Harvey - President of the BCS, the Chartered Institute for IT. Key Notes: Jim Easton - Director for Improvement & Efficiency, Department of Health. Lord Howe - Parliamentary Under-Secretary of State (Quality) and Government Spokesperson, Department of Health (Invited)				
Chairs	Chair: Adam Drury - Chair of ASSIST	Chair: Kathy Mason - Director Policy Planning & Information Governance Informatics Directorate DH	Chair: Douglas McLay - Chair of Health Informatics Benchmarking Club	Chair: Dr Jack Barker - Chief Clinical Information Officer, King's College Hospital NHS Foundation Trust	Chair: Professor Terry Young - Professor of Healthcare Systems, Brunel University
11:30 – 12:15	Why would a Trust Board invest in informatics? Malcolm Stamp - Chief Executive, Mid Essex Hospital Services NHS Trust The future role & skills needed of the CIO & informatics team Glyn Evans - Senior Associate Fellow, IGPM, Warwick Business School & SOCITM president	Exploring key information policy themes for the new health & social care landscape Speakers: DH Policy Lead (TBC) and Dr. Simon Eccles - Medical Director, Department of Health Informatics Directorate & Clinical Lead for Emergency Medicine, Homerton University Hospital, London	Types of Care Scott Hamilton - Operations Director, North West London Integrated Care Pilot, North West London	Clinician Leadership Strategies Dr Charles Gutteridge - National Clinical Director for Informatics The role of clinical leadership in transformation programmes Dr Paul Shannon - Consultant Anaesthetist, Doncaster & Bassetlaw Hospitals NHS Foundation Trust, Medical Director CSC UK	MATCH Public Interest Forum Session Chair: Professor Terry Young - Professor of Healthcare Systems, Brunel University "Health Technologies – can they develop national wealth as well as population health?" Spkr TBC
12:15 – 13:00	Gaining value for service delivery from informatics – a North East approach Dr Graham Evans - Chief Information Officer, NHS North of England Informatics as a support to health care delivery John Thornbury - Director of Informatics, Worcestershire	Enabling Commissioning for Quality and Outcomes Ailsa Claire - Director of Commissioning Development, NHS Yorkshire and Humber with Peter Dyke - Head of Industry Liaison, NHS Connecting for Health and Jon Lindberg - Health Programme Manager, Intellect	Information and technology enabled integrated care Dr Lloyd McCann - Medical Director - EMEA Carefx Consultant for NHS Interim Management & Support (NHS IMAS) Impact of internet & social networking on access to care Keith Pollard - Managing Director, Intuition Communication Ltd	Clinical Leadership in Primary Care Dr Raj Kumar GP - National Clinical Director - NHS Clinical Leaders Network A strategic leadership programme for nurses: how IT may help nursing to avoid its "perfect storm" – so much to get passionate about Susan Hamer - National Clinical Lead for Nursing, DHID	The introduction of economic evaluation to prescribing and treatment options has profoundly impacted the NHS in terms of articulating value-for-money cases and in reigning in spend
14:00 – 15:00	MID-DAY PLENARY: Making Sense of Policy [GALLERY HALL] Moderator: Nick Ross Keynote Speakers: Tim Straughan - Chief Executive, The Information Centre Mike Farrar - Chief Executive NHS Confederation				
Chairs	Chair: Adam Drury - Chair of ASSIST	Chair: Kathy Mason - Director Policy Planning & Information Governance Informatics Directorate DH	Chair: Douglas McLay - Chair of Health Informatics Benchmarking Club	Dr Jack Barker - Chief Clinical Information Officer, King's College Hospital NHS Foundation Trust	Chairs: see sessions
15:15 – 16:15	Business planning; is it a hurdle or a useful tool? Mark Blakeman - Director of Informatics, University Hospital of South Manchester Identifying cash releasing savings from informatics projects to individual budget lines Lucy Owens - Independent Consultant Benefits Realisation Management to extract value from informatics projects Nigel Guest - Director, Health Advisory Consulting, Capita	Information Policy in action: examples of key policy aims already being achieved Giving patients access to their records – making it real Dr Amir Hannan - GP Haughton Thornley Medical Centre, Tameside & Glossop PCT Information Policy in action: examples of key policy aims already being achieved Dr Brian Fisher E-Empowerment: giving patients access to their health information Mike Denis - Director of Information Strategy, South London and Maudsley NHS Foundation Trust	Record sharing across agencies in drug & alcohol treatment Mark Harrison - Joint Commissioning Manager, County Durham Drug & Alcohol Action Team IG Rules: 'Help not Hindrance' Tony Cobain - Head of IM&T Assurance, Mersey Internal Audit Agency	Importance of clinician-led workflow analysis Dr Simon Thorogood - Consultant Radiologist, Chair Health Informatics Programme, Royal Cornwall Hospital NHS Trust Engaging Nurses in IT change an Acute hospital Jane Ennis - Service Development & Clinical Coding Manager & Orna Lovelady - Clinical Adoption Manager, Royal Bournemouth & Christchurch Hospitals Lessons from leading nursing change to paperless working Gerard McEntee - Assistant Director of Nursing Leopardstown Hospital, Dublin Project	UK FACULTY FOR HEALTH INFORMATICS Sponsored by Philips Chair: Dr Peter Murphy Applying Usability and Human Centred Design principles in health and social care information systems – are we unique? Dr Libby Morris GP - Clinical Lead (Primary care) Scottish Government eHealth Directorate Kit Lewis - Director Space Around People, Former User Experience Lead ePrescribing, NHS Connecting for Health Professor Jonathan Hassall - Director HassallInclusion, Lead Author, BSI UK Code of Practice for Web Accessibility across all Platforms, Former Head Accessibility BBC Web & New Media Division
16:30 – 17:30	(Topic TBC) TBC TBC	A framework for policy delivery: 1) Information as part of the Regulatory Framework 2) Sharing information for better care - IG: an enabler not a barrier Tackling the risks of fragmented care: how information can enable integrated care provision Spkr TBC Information Governance Dame Fiona Caldicott - Chair of the National Information Governance Board for Health and Social Care	Telehealth: Lessons from the Whole Systems Demonstrator Speaker(s) TBC Bridging the Gap between Patients and the Healthcare Sector – using a Self-Care Library Professor David Peters - Professor of Integrated Healthcare, University of Westminster	Leading Change in a tribal environment Dr Tony Cartwright - Consultant Anaesthetist, Manchester Royal Infirmary The Challenges of improving the pace of work Dr Gordon Caldwell - Consultant Physician, West Sussex Hospitals Messages for Management from a Clinical Leader Miss Angela White - Associate Specialist in Trauma & Orthopaedics	Chair: Dr Philip Scott Is evaluation really that hard when it comes to Informatics in the NHS? Jeremy Wyatt - Professor of eHealth Innovation & Director, Institute of Digital Healthcare, Warwick University Other speakers TBC
18:00 – 19:30	Keynote Speaker: Michael White - Deputy Editor The Guardian; introduced by Nick Ross Refreshments and sponsored events				

Conference Programme DAY 2 – Thursday 3 May 2012 Implementation – Making it Happen Conference Moderator: Nick Ross

Session Times	STREAM 1	STREAM 2	STREAM 3	STREAM 4	STREAM 5
	THE IHRIM CONFERENCE The Patient at the Heart of the EPR [ROOM D]	NICE CONFERENCE STREAM NICE Quality Standards: Into Practice [GALLERY HALL]	UKTI CONFERENCE STREAM International Dimensions [ROOM A]	Moving Strategy to Delivery: Practicalities [ROOM B]	Productivity & Efficiency Demonstrators [ROOM C]
09:30 – 10:15	OPENING PLENARY: Making it Happen [GALLERY HALL] Moderator: Nick Ross Keynote speakers: Bob Alexander - Former Director of NHS Finance, Department of Health Dr Gillian Leng - Deputy Chief Executive NICE Professor John Williams - Health Informatics Unit, The Royal College of Physicians.				
Chairs	Chair: Toto Anne Gronlund Head of Patient and Public Partnerships, Clinical Division, Informatics Directorate, Department of Health	Chairs: Dr Gillian Leng - Deputy Chief Executive NICE Professor Tim Stokes - Consultant Clinical Adviser NICE	Chair: Professor David Brown Chair in Strategy & Information Systems, Director of China Centre Lancaster University	Chair: Dave Marsden - CIO for Midlands and East of England	Moderators: Lois Lere - Deputy Chief Information Officer, Head of Health Informatics Strategy & Delivery Monitoring, South Central SHA
10:30 – 11:15	The Patient meets the future Physician Marlene Winfield OBE - Patient Advocate	NICE Quality Standards & Performance Measures: QOF & COF Professor Tim Stokes - Consultant Clinical Adviser NICE The National Information Issues for Standards Implementation Dr Mark Davies - Executive Medical Director, The Information Centre	China Healthcare Policy Professor Winnie Yip - Professor of Health Policy and Economics, Templeton College, University of Oxford Chinese Informatics Innovations Dr Qi Li - Harvard Medical International, Global Medical Director, Carefx	Making it happen on the ground Dave Marsden - CIO for Midlands and East of England Integrating Patient Care and Clinical Practice into a seamless EPR: the Electronic Patient Journey Jane Stewart - Clinical Systems Manager, South London & Maudsley NHS Foundation Trust	Does IT in the NHS give a return on investment? QIPP real world delivery Inderjit Singh - National QIPP digital lead Pathways to real efficiency Connecting for Health Speaker TBC IT Return on Investment John Clark - Chief Information Officer, University Hospitals of Leicester NHS Trust
11:15 – 12:00	That's not my problem: What might we have forgotten while introducing electronic health records? Professor Iain Carpenter - President, IHRIM & Associate Director Records Standards, HIU, RCP Impact of an EPR on Patient Care, the Norwegian Experience Andy Hyde - Director of Quality Management and Corporate Governance, Diakonhjemmet Hospital Oslo	Quality Standards: Information challenges in clinical practice (Stroke and Diabetes) Professor Tony Rudd - Consultant Stroke Physician, Guy's and St Thomas' NHS Foundation Trust (Chronic Kidney Disease) Dr Paul Stevens - Consultant Nephrologist & Associate Medical Director, East Kent Hospitals University NHS Foundation Trust	Australia Broadband and Informatics Innovations in Australian Healthcare	Clinician-led Informatics Innovation: Orchid Project Dr Ian Gaywood - Consultant Rheumatologist, Nottingham University Hospitals NHS Trust Prof John Chelsom - Centre for Health Informatics, School of Informatics, City University Decision-support for Cancer MDTs Mr Mo Keshtgar - Consultant Surgical Oncologist, Breast Unit, Royal Free Hospital, NHS Trust	Innovative IT delivers Return on Investment Mark Bostock - Mersey HIS Q&A/Discussion NHS Pathways CMS workshop Pathway to Real Efficiency Dr. Peter Fox - Clinical Director, NHS Pathways Jackie Shears - Programme Head, NHS Pathways CMS
13:00 – 13:45	MID-DAY PLENARY: Thinking Differently. [GALLERY HALL] Moderator: Nick Ross Keynote Speakers: Dr Mark Davies - GP Hebden Bridge, Executive Medical Director, The Information Centre, Professor John Naughton - Vice-President, Wolfson College, Cambridge				
Chairs	Chair: Kim Bellis - Chair IHRIM	Professor Tim Stokes	Chair: UKTI	Chair: Liz Horkin - Director of Sussex Health Informatics Service	Chair: TBC
14:00 – 14:45	Practical Information Governance Issues Tony Cobain - Head of IM&T Assurance, Mersey Internal Audit Agency Mitigating Risks of Data Loss Dawn Monaghan - Group Manager, Public Services Team, Strategic Liaison Division, Information Commissioners Office	Using local information to improve the management of stroke in Georgia Dr. Francoise Cluzeau - Senior Adviser NICE International Information challenges and review of the Romanian Basic Benefits Package – an overview of the work by NICE International Francis Ruiz - Senior Adviser Health Economics NICE International	France E-Health Projects in France Speakers TBC from: Ministry of Health, ASIP-Santé, ANAP and LESISS	Renal Patient View: Real time internet access to medical records for patients Dr Keith Simpson - Consultant Nephrologist for Renal Patient View, Western Infirmary, Glasgow & Patient TBC	
15:30 – 16:15	ICD 11 - the impact on patient care Dr Raad Shakir - Secretary-Treasurer General, World Federation of Neurology, Consultant Neurologist and Chief of Service Neurosciences/ Head and Neck Directorate, Imperial College NHS Trust Epidemiology & benefit to patients from accurate coding Heather Walker - Consultancy Director, CHKS, Capita Health	Quality Management in a Norwegian Hospital Morten Skjorshammer - Chief Executive Andy Hyde - Director of Quality Management and Corporate Governance, Diakonhjemmet Hospital Oslo The Information issues for supporting quality standards for Mental Health Dr Joe McDonald - National Clinical Lead for Mental Health, DHID Dr Jonathan Richardson - Chair, Health Informatics Unit, Royal College of Psychiatrists	International Round Table All international speakers will gather to discuss, with audience participation through questions, the opportunities for international trade	Knowledge Management Strategy: behaviours, culture & ROI Neil Stutchbury - Knowledge Management Director, Monitor Setting the scene - using clinical coding as a healthcare tool Carolyn Cooper - Director of Communications, IHRIM	Nurse Informatics Efficiency & Productivity Gains Jane Ennis - Service Development & Clinical Coding Manager, Royal Bournemouth & Christchurch Hospitals AIDC & RFID for Efficiency and productivity Neil Lawrence - Project Manager AIDC Technologies
16:15 – 17:00	CLOSING PLENARY: 'RISING TO THE CHALLENGE OF PATIENT CENTRED CARE' Moderator Nick Ross [GALLERY HALL] A Question Time format with interactive audience participation Panel Members: Katie Davis - Director General & Managing Director NHS Informatics Department of Health Prof Iain Carpenter - President, IHRIM & Associate Director Records Standards, HIU, Royal College of Physicians Dr Amir Hannan - GP Haughton Thornley Medical Centre, Tameside & Glossop PCT Tim Kelsey - Transparency Tsar, Founder of Dr Foster Intelligence Professor Sir Muir Gray - Director UK NHS National Knowledge Service & NHS Chief Knowledge Officer Barbara, Baroness Young of Old Scone - Chief Executive of Diabetes UK				